

Dear customer,

thank you for purchasing a Maxell interactive Flat Panel Display (iFPD). Detailed below are the warranty conditions for this product.

Maxell Limited warrants that this Maxell iFPD is free from defects in workmanship and material for 3 years from the date of purchase from your reseller (5 years only in the UK).

If any failure should occur under normal and proper usage within the period of the warranty then Maxell Limited will, through its service organisations, repair the product, at no charge.

During the warranty period, Maxell Limited offers to provide this service by way of repair and return or exchange for the same or similar specification product at its own choice. If required, a loan unit will be provided during the period of the repair (Countries within the mainland EEC only – not including dependent Islands).

If at any time during the guarantee period, any part or parts of the product has/have been removed or replaced by a person or replaced with part(s) not supplied or not authorized by Maxell, or if the product has been dismantled, repaired or tampered with by any person(s) not authorized by Maxell, this guarantee shall immediately cease to be valid and become void.

Limitations:

- 1) Installation by person not authorized by Maxell.
- 2) Any defect arising from usage of wrong power-supply voltage, misuse, virus, negligence, accident, unauthorised repair, alterations or modifications, Force Majeure, any other events beyond Maxell control or breakdown and damages resulting from sea air, pollution or gas (including vulcanised gas).
- 3) Any product installed in inaccessible position.
- 4) Any unit/s installed at a height and risky area, Maxell may impose additional charges for the removal and repair of the unit as manpower or equipment will be involved.
- 5) If the product in outlying islands or closed areas or the product is on yacht or boat, customer should be responsible to carry the product to authorized workshop, or deliver to and from the specified location in urban area for rendering of service.
- 6) This warranty does not cover any consumable or accessory unless the item is proven to be defective at the time of purchase and does not cover damage caused by the use of exhausted, leaking or used batteries.
- 7) Accessories and external parts such as front filter screen, frame, control buttons, remote control, batteries, cable and etc.
- 8) Any product of which the model or serial number has been removed, deleted, altered or made illegible.
- 9) Any defects caused by usage not in accordance with the operation/ instruction manual.

- 10) Corrosion, rust or stains.
- 11) Panels exhibit some bright, dark or partially lit panels. This is a normal limitation of these technologies and the manufacturing processes involved. Such pixels are kept to a minimum through strict quality control and are usually not noticeable when viewing normal screen images. Defective pixels are not a warranty issue unless they exceed the manufactures' specifications for pixel defects.
- 12) Image Retention/Burn-in: Image retention can be an issue for all phosphor-based displays, eg Cathode Ray Tube (CRT) TVs, plasma or CRT-based Rear projection TVs. In extreme cases, permanent phosphor burn can occur if still/ repetitive images are left on the screen for extended period of time. Such damage to the screen is NOT covered by warranty. Please ensure that the precautions in any documentation supplied with your product are followed in order to avoid permanent damage to your display.
- 13) Products for which appropriate proof of purchase by the original customer cannot be provided, or which are purchased second hand.
- 14) Damage caused by incorrect use, carelessness, unauthorised alterations, improper storage, unauthorised repairs or service or damage resulting from the operation of the product by incorrect supply or signal voltages. Cleaning of internal parts when used in a smoke affected atmosphere.
- 15) Failure of the iFPD, or any part of the iFPD, due to smoke or use in a smoke affected atmosphere. In such cases the warranty will be void.
- 16) Damage to external parts including the cabinet and/or glass panel.
- 17) Products purchased outside Europe or non-European versions.

To obtain warranty service please contact your Maxell Limited reseller.

Should you encounter problems operating your iFPD please first contact your reseller. If this product is defective your remedy is repair as set out above. To the maximum extent permitted by applicable law, Maxell Limited will not be liable for any damages whatsoever (including, without limitation, incidental or consequential damages) arising out of the use, or the inability to use this product even if Maxell Limited or its reseller has been advised of the possibility of such damages. This warranty is in addition to, and does not affect, your statutory rights.

Warranty applies to the following models:

MA-6510BK
MA-6510WH
MA-6510BKPC
MA-6510WHPC

MA-7510BK
MA-7510WH
MA-7510BKPC
MA-7510WHPC

MA-8610BK
MA-8610WH
MA-8610BKPC
MA-8610WHPC